

Hisar: Innovative e-Governance Initiatives

Hisar, one of the important cities of North India, situated 164 kilometers west of Delhi on the National Highway number ten, was founded by a Muslim ruler, Firozshah Tughlaq in 1354 A.D. Many prestigious research and educational institutes like Central Institute for Research on Buffaloes , National Research Center on Equines , Central Sheep Breeding farm, Center state farm , Regional station for Forage productions and Demonstration, Northern Region Farm Machinery and Tractor Training, etc. are there.



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NIC-District Center - It was established in 1988 and is now a pivotal & integral office for spearheading e-Governance initiatives in the district. Equipped with state of the art infrastructure, dedicated 34mbps Leased Line connectivity and Nationwide Video Conferencing facility, the centre is hub for implementation of various e-governance projects so as to improve the public delivery system. An e-Disha Center is an exemplary G2C serving center for the convenience of citizens.

edited by
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District website (<http://hisar.gov.in>) - It is highly informative where all information relevant to the citizens is nicely placed. Apart from district administration related information, other details provided are latest news and updates, places of interest, history, important portals, etc.

INNOVATIVE E-GOVERNANCE INITIATIVES

With a mission of delivering effective e-governance services in a transparent manner so as to bring accountability, many value additions have been done. SARATHI (Driving Licenses) and VAHAN (Registration of vehicle) have been implemented in totality and supplemented with following services -

- **SMS (Push)** service to applicants informing them about the fee details, allocation of number, approval status, details of objections (if any), etc.
- **SMS (Pull)** service so that applicants can track the status of their

application from their registered mobiles.

- **Dynamic Queue Management System issues e-Tokens** for managing queues at the counters.
- **Biometrics based attendance monitoring system** to ensure timely presence of the staff.
- Learner License test module to test the awareness of traffic rules/warnings.
- Replication of vehicles registration data and driving license data using **broadband over VPN** to state Data center for making state as well as national register.
- Using the bar-code reader, speed-post details and tracking numbers are sent through SMS to the applicants.

OTHER E-GOVERNANCE APPLICATIONS

HARIS #HALRIS Bridge: It is an integrated workflow application running in all the tehsils and sub-tehsils. Manual revenue related work has been replaced with an authentic automated system. It has enabled single window interface for Property Registration, Mutations, Jamabandi and copy of Record-of-Right. Online incorporation of mutations by revenue officials has facilitated the preparation of new Jamabandi. To ensure security and authenticity, bio-





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National Informatics Centre, District Unit, Hisar has been working very close with the District Administration and other government associated functionaries in promoting and implementing various informatics & communication technology (ICT) enabled projects in the District. Significant transparency and accountability have been introduced in the government processes and public delivery system by inclusion of such technology. The whole system has been more strengthening by inclusion of SMS based services. I appreciate for the remarkable contribution by Sh. M P Kulshreshtha, DIO and Sh Akhilesh Kumar, DIA to make e-Governance a true success in the district.

metrics devices have been interfaced with each of the intermediate processes which are used by revenue officials.

e-District Administration - Various modules are :

- HARSAMADHAN - Web based public grievances and redressal system, enabling the public to lodge a complaint and track it's status.
- Payroll, Budget preparation and expenditure
- Civil & Revenue court cases monitoring system
- Monitoring of surplus land

e-Meetings: Web enabled application to manage meetings where meeting notices are automatically sent through SMS and E-mail. The system maintains the Agenda, Proceedings, participant details of all the meetings. Query based MIS reports can also be generated.

Document Management System : A system to maintain repository of Office documents, which are scanned and kept in pdf format for future use and references. The documents are grouped on certain categories and accordingly indexed thus making their retrieval fast and easy.

Preserving Shart-Wazib ul-araz : Rare documents: Shart-Wazib ul-Araz documents covering the traditions and customs of the villages decided during consolidation of the villages were originally in Urdu. Subsequently it was translated in Hindi. With the help of software, both the records (Urdu and Hindi) are being maintained under the village directory of Haryana and can be simultaneously retrieved.

e- Resources: It is a Web enabled application to maintain details and existing status of ICT infrastructure, suites/rooms in guest house and physical and financial progress of ongoing schemes. Since the information is always current and centrally available, it is of great use to district administration.



DLeDC (G2C centre), Hisar



Sh. Amardeep Jain, HCS (SDM, Hisar) demonstrating the use of biometric to revenue officials

On-line Entrance Test: The on-line entrance test for the various courses like MCA, B-Pharma and B-Tech (Literal) of Guru Jambheshwar University of Science & Technology have been successfully conducted. The test is based on the random selection of multiple-choice questions fetched from question bank. The results are instantly compiled on the completion of examination.

NATIONAL LEVEL PROJECTS

NADRS, NLRMP, AGMARKNET, web-sites of premier institutes are some of the projects.

For further information

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